

# KEY MANAGEMENT

## RAIL



### JEFFREY SIM VEE MING

GROUP CHIEF EXECUTIVE OFFICER, SBS TRANSIT  
CHIEF EXECUTIVE OFFICER, SBS TRANSIT RAIL BUSINESS

Mr Jeffrey Sim Vee Ming is the Group Chief Executive Officer (CEO) of SBS Transit and concurrently, the CEO of its Rail Business. He has been with the Company since 2015 and had helmed various appointments including being the Head of the North East Line (NEL) and the Sengkang-Punggol Light Rail Transit (SPLRT), and Head of Engineering for both networks.

He is a Fellow and a Chartered Engineer accredited by the Institution of Engineers, Singapore (IES) and sits on the Board of the Land Transport Authority's Singapore Rail Academy. He is also the Chairman of the UITP Asia-Pacific Urban Rail Committee, an Industry Advisory Committee member of the Singapore Institute of Technology's (SIT) Engineering Systems Programme as well as the Chief Expert of Rapid Transit Systems for WorldSkills Singapore. A member of the Transportation Standards Committee, he participates in the development and maintenance of relevant standards for the transportation industry.

Before joining SBS Transit in 2015, Mr Sim was a Group Commander in the Republic of Singapore Air Force where he spent 15 years holding various senior command and staff positions in engineering, maintenance, logistics and planning. He holds a Bachelor (Honours) and a Master of Engineering from the National University of Singapore (NUS) as well as a Master of Arts (with distinction) from Massey University, New Zealand. He has also attended executive management programmes conducted by the Lee Kuan Yew School of Public Policy and the NUS Business School.



### LEE YAM LIM

HEAD DOWNTOWN LINE

Mr Lee Yam Lim is the Head of Downtown Line (DTL). He has been with the Company for more than 20 years and was appointed to this position in May 2022. He was extensively involved in the start-up and maintenance of the NEL, which was reputed as the world's first automated heavy metro system. He was also extensively involved in the bid for the DTL and upon the award of the contract, headed its Signalling Department.

Mr Lee obtained a Bachelor of Computer Technology from NTU. He is a member of the IES and a registered Chartered Engineer in Railway Engineering accredited by the IES.



### MOK PENG FAI, ANTHONY

HEAD NORTH EAST LINE AND SENGKANG-PUNGGOL LIGHT RAPID TRANSIT

Mr Mok Peng Fai, Anthony was appointed Head of the NEL and the SPLRT systems on 1 April 2022.

He has close to 22 years of railway experience starting out as a Chief Controller in the NEL's Operations Control Centre (OCC) where he was heavily involved in the start-up of the NEL, which was the world's first automated underground heavy metro system. Over the years, he assumed responsibilities for the daily operations of the SPLRT as well as the NEL's OCC. In October 2017, he was appointed Head of Operations for the NEL and SPLRT.

Mr Mok holds diplomas in Mechanical Engineering from the Singapore Polytechnic and in Management Studies from the Singapore Institute of Management.



### FOO JANG KAE

HEAD RAIL ENGINEERING & PERFORMANCE

Er. Foo Jang Kae is the Head of Engineering and Performance for the Rail division of SBS Transit. He is an experienced railway engineer specialising in railway traction power system. He had previously headed the engineering division of all the three rail lines operated by SBS Transit in his 23 years with the Company.

He is a registered Professional Engineer and a Licensed Electrical Engineer in Singapore. A Fellow and a Chartered Engineer accredited by the IES, he is also a Chartered Engineer with the Engineering Council UK and a Member of the Institution of Engineering and Technology (UK). Er. Foo also serves as a member of the Industry Advisory Committee of the SIT's Electrical Power Engineering Programme.

He graduated with a First Class Honours in Electrical and Electronic Engineering from Strathclyde University (UK). A British High Commission Raffles Scholarship recipient, he holds a Master of Science in Electrical Power Engineering from the University of Manchester Institute of Science and Technology (UK).



**KOH BOON YEOW**

HEAD RAIL ENGINEERING  
(NORTH EAST LINE AND SENGKANG-PUNGGOL LIGHT RAPID TRANSIT)

Mr Koh Boon Yeow was appointed Head of Engineering for the NEL and the SPLRT in April 2022. He has been with the company since 2018 and had served in various positions including being the Head of Rolling Stock for both NEL and SPLRT as well as Head of Signalling and Communications for SPLRT.

Prior to joining SBS Transit, he had about 17 years of experience in engineering and maintenance. He obtained a Bachelor of Engineering (Honours) in Electrical Engineering from the NUS as well as a Master of Science in Communications Engineering from the NTU.



**PANG YEOW WEI**

HEAD RAIL ENGINEERING  
(DOWNTOWN LINE)

Mr Pang Yeow Wei is the Head of Engineering for the DTL. He is responsible for the effective operations and maintenance of the metro systems to achieve high levels of safety and reliability performance. Before assuming this appointment, he had helmed various senior roles including Head of Rail Projects and Head of Rail Risk.

He holds a Bachelor of Engineering (Honours) from McGill University, a Master of Science from the NUS, and an Executive Master of Business Administration from NTU. He is also accredited as a Chartered Engineer by the Institution of Engineers, Singapore and the Engineering Council, United Kingdom.



**SHAUN LIEW HIN BAN**

HEAD CUSTOMER EXPERIENCE & OPERATIONS  
(NORTH EAST LINE AND SENGKANG-PUNGGOL LIGHT RAPID TRANSIT)  
AND ACTING HEAD RAIL OPERATIONS & SUPPORT

Mr Shaun Liew is the Head of Customer Experience and Operations for the NEL and SPLRT and concurrently, the Acting Head of Rail Operations and Support. He has been with the company since 2022 and had served as the Deputy Head of Customer Experience and Operations for the NEL and SPLRT where he led the innovation effort for rail operations.

He holds a Bachelor of Engineering (Honours) in Electrical and Electronics Engineering from NTU.



**QUEK CHIN HOCK**

HEAD CUSTOMER EXPERIENCE & OPERATIONS  
(DOWNTOWN LINE)

Mr Quek Chin Hock was appointed Head of Customer Experience & Operations of the DTL in January 2022. Prior to this, he was Head of Infrastructure and Permanent Way and has more than 20 years of experience in the maintenance of MRT Building Facilities and Permanent Way Track. His involvement with the NEL started when he interned as a student during the construction of the Little India and Farrer Park Stations before joining the Company in 2001.

Mr Quek holds a Bachelor in Civil Engineering from NTU of Singapore. He is also a Chartered Engineer accredited by the IES.



**HO KAH WEI, DANNY**

HEAD RAIL DEVELOPMENT

As Head of Rail Development, Mr Danny Ho is responsible for leading projects and organisation-wide initiatives to enhance efficiency and effectiveness in operations and engineering including improvements in business processes.

Before he assumed this appointment, Mr Ho was the Deputy Head of Rolling Stock of the NEL and SPLRT, where he led the asset renewal efforts for the various rolling stock systems.

Mr Ho holds a Bachelor of Engineering (Honours) from the NUS and a Master of Engineering from the Naval Postgraduate School in Monterey, California. He also graduated with a Master of Defence Technology and Systems from the Temasek Defence Systems Institute in NUS.

# KEY MANAGEMENT

## BUS



### LIM TIEN HOCK

CHIEF EXECUTIVE OFFICER, BUS BUSINESS

Mr Lim Tien Hock was appointed Chief Executive Officer (CEO) of SBS Transit's Bus Business on 1 April 2022. Prior to this, he was the CEO of ComfortDelGro Driving Centre Pte Ltd and ComfortDelGro MedCare Pte Ltd. He joined the ComfortDelGro Group, which is SBS Transit's parent company, in June 2012 and was Senior Vice President, Group Human Resource, ComfortDelGro, until his appointment to ComfortDelGro Driving Centre in August 2018.

Mr Lim had served in a number of senior appointments in the Ministry of Defence, Singapore and the Singapore Armed Forces covering stints in training, operations and human resource. He graduated from University College London, United Kingdom and holds a Master in Engineering (Electrical and Electronic). Mr Lim also holds a Master of Business Administration from Nanyang Fellows – MIT Sloan Programme.



### PANG FUI ENG, IVAN

HEAD BUS ENGINEERING

Mr Pang Fui Eng, Ivan is Head of the Bus Engineering since 2016 and oversees all its departments in Bus Engineering, Maintenance Planning and Bus Asset, Maintenance Operations and Support, and Quality Systems and Projects as well as the seven workshops and their Supplies sections. He joined SBS Transit as Deputy General Manager of Fleet Management in January 2007 after 25 years in the Singapore Armed Forces' Army Logistics Department.

He holds a Bachelor of Engineering (1st Class) in Mechanical Engineering from the University of Birmingham (UK) and a Master of Science (Gun Systems Design) from Cranfield University (UK).



### TAN ENG KOK, IVAN

HEAD OF BUS

Mr Tan Eng Kok, Ivan is Head of Bus in SBS Transit. He joined SBS Transit in 1996 as Vice President (Corporate Development) and later assumed the position of Vice President (Operations). He was subsequently appointed Vice President in charge of bus operations for West District in 1998. He was promoted to Senior Vice President on 1 January 2012.

Mr Tan holds a Bachelor of Engineering (Honours) in Mechanical Engineering and a Master of Business Administration from NUS.



### BERNARD GOH TZER MING

HEAD CUSTOMER EXPERIENCE & OPERATIONS

Mr Goh Tzer Ming, Bernard was appointed Head of Customer Experience & Operations for Bus on 1 July 2023. He has more than 22 years of experience in Bus Business at SBS Transit. He started as an Interchange Manager of Toa Payoh Interchange in 2001 where he oversaw the opening of the first Integrated Transport Hub in Singapore. He later took on other roles as Head Bus Training and Head of Hougang Depot.

Mr Goh holds a Bachelor of Science (Honours) from NUS.



### GOH PIN KAI

HEAD BUS DEVELOPMENT

Mr Goh Pin Kai is the Head of Bus Development with over 18 years of experience at SBS Transit. He is responsible for bus schedules, business intelligence, and managing bus contracts and tender bids. Mr Goh is a strong advocate for using technology to improve bus operations. He has been involved in overseeing the transition to electric buses, as well as implementing energy and emission management systems. He is also a proponent of using mobile technology and data to improve operations and engineering systems.

Mr Goh obtained a Bachelor of Engineering (2nd Class Upper) in Civil and Structural Engineering and a Master of Engineering from the NTU.

## CORPORATE



### **CHEW KUM EE**

CHIEF FINANCIAL OFFICER

Ms Chew Kum Ee was appointed Chief Financial Officer on 11 May 2018 where she holds responsibilities for accounting, financial and statutory reporting, financial controls, budgeting, and taxation matters.

Prior to joining SBS Transit in December 2017, she was the Finance Director of Group Enterprise at Singapore Telecommunications Limited. She has over 20 years of financial management and accounting experience, including eight years in audit with PricewaterhouseCoopers.

She graduated with a Bachelor of Accountancy (Second Upper Honours) from NTU and is a Chartered Accountant with the Institute of Singapore Chartered Accountants.



### **NGOH PENG GUAN**

HEAD RISK & SUSTAINABILITY & HEAD BUS SUPPORT

Mr Ngoh Peng Guan is Head of Risk & Sustainability and concurrently, Head of Bus Support. He has been with SBS Transit for close to 30 years and amassed extensive experience in the bus industry including Service Performance, System Development, Operations Development and Depot Operations.

He holds a Bachelor of Engineering (Honours) from NTU, a Master of Science in Transportation Systems and Management from NUS and a Master of Business Administration from University of Southern Queensland. He also completed a programme in Public Transportation Service and Operations Planning at the Massachusetts Institute of Technology (USA) and is a Chartered Member of The Chartered Institute of Logistics and Transport.



### **LEOW CHEE YEN, DON**

CHIEF HUMAN RESOURCE OFFICER

Mr Leow Chee Yen, Don currently serves as the Chief Human Resource Officer, overseeing human resource management and development at SBS Transit. In this role, he is tasked with managing and nurturing the Company's human capital and talent, with a focus on recruitment, retention, engagement and development initiatives.

Prior to his tenure at SBS Transit, he held positions at the Ministry of Trade and Industry and Ministry of Defence, where he played a key role in business partnering, compensation and benefits management, recruitment as well as employee engagement and welfare.

Mr Leow holds a Bachelor of Arts and Social Sciences Honours (Second Class Upper) from the NUS and is a certified Senior Professional of the Singapore Institute for HR Professionals.



### **LOH TENG JOO**

HEAD INFORMATION TECHNOLOGY

Mr Loh Teng Joo is the Head of Information Technology (IT) where he is responsible for digital and information technology to deliver strategic and operational objectives that encompass safety, resilience and value to customers. His portfolio includes corporate, applications, infrastructure, cybersecurity and data analytics services.

Prior to joining SBS Transit, he was with ComfOrdDelGro Corporation Limited driving its digital transformation and leading the data analytics team.

With over 20 years of experience in IT and digital transformation, he is a seasoned executive who has overseen green-field initiatives with various corporations in diverse industries, including eCommerce, logistics, healthcare, and aviation. Mr Loh holds a Bachelor of Engineering (Electrical Engineering) from NUS.

# KEY MANAGEMENT

## CORPORATE



### **AU CHEEN KUAN**

GENERAL COUNSEL AND COMPANY SECRETARY

Mr Au Cheen Kuan joined SBS Transit on 1 October 2021 as General Counsel and was appointed Company Secretary on 28 April 2022 where he provides legal and corporate secretarial support. He was formerly Group Legal Counsel of a drilling services contractor. He holds a Bachelor of Laws from the University of Nottingham, UK and was admitted to the Singapore Bar.



### **CHONG YEW FUI, ADRIAN**

COMFORTDELGRO GROUP  
GROUP CHIEF INTERNAL AUDIT OFFICER

Mr Chong Yew Fui, Adrian is Group Chief Internal Audit Officer of ComfortDelGro Corporation Limited. He is responsible for the internal audit functions of the Group, including SBS Transit. Prior to joining the Group in 2017, Mr Chong served several operational roles heading the Procurement, Commercial and Contracts Functions in Hyflux Ltd. He has considerable experience in the audit profession in listed companies such as ECS Holdings Ltd and Solectron Corporation.

Mr Chong holds a Bachelor of Commerce (Accounting and Finance) from Murdoch University and is a member of CPA Australia. He is a Certified Information Systems Auditor and Certified Information Security Manager under ISACA.



### **ANGELINE JOYCE LEE**

COMFORTDELGRO GROUP  
GROUP GENERAL COUNSEL AND COMPANY SECRETARY

Ms Angeline Joyce Lee joined ComfortDelGro Corporation Limited in September 2020 as Group General Counsel and Company Secretary to oversee the Group's legal and corporate secretariat matters, as well as compliance and corporate governance to facilitate business processes and organisational efficiency. Ms Lee holds a Master in Business Law from the University of Westminster in the United Kingdom and is a Chartered Secretary and Certified Risk-based Auditor.



### **CHRISTOPHER DAVID WHITE**

COMFORTDELGRO GROUP  
HEAD GROUP INVESTOR RELATIONS

Mr Christopher White is Head of Group Investor Relations for ComfortDelGro Corporation Limited. He serves as the Group's as well as SBS Transit's liaison to the investor community including investment analysts and investors worldwide. Mr White holds a Bachelor of Business Studies (Honours) from the University of Liverpool, United Kingdom, and is a Fellow of the Association of Chartered Certified Accountants.